



Customer order cancellation notification

G.H.HURT & SON

NOTTINGHAM, SINCE 1912

Dear customer,

Key facts

- The 14 day timeframe starts from the date you receive your goods.
- You may open and inspect items – but may not use them if you intend to return them.
- You must cover all costs of returning an item to us and you remain liable for the goods until we receive them. (We recommend you use an insured service).
- Refunds will be issued within 14 days of us receiving your returned item, or notice of cancellation if items have not yet been posted to you.
- Made to order and personalised items are exempt from this right to cancel.

Dear G.H.Hurt and Son Ltd.

65 High Road, Chilwell, Beeston, Nottingham NG9 4AJ

It is my statutory right under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 to cancel or return an online order within 14 calendar days. I hereby give notice that I cancel my contract of sale of the following goods or for the supply of the following services.

Notice of cancellation

Customer name:

Order number:

Contact phone number:

Email address:

Reason for cancelling your order:

Signed:

If sending in paper form

Date:

How to return this form

You may scan this form and email it to: contactus@ghhurt.com

You may post this form to G.H.Hurt and Son Ltd. 65 High Road, Chilwell, Beeston, Nottingham NG9 4AJ.

If you have any queries please call us on 0115 9254080 between 9:30am and 4:30pm.